AT HOME IN France® LLC

French Country Vacation Rentals - Paris Apartments

Booking Form - *print, complete, sign and return this form with your deposit*

Name _____

Address _____

City/State/Zip _____

Tel. home _____ Work _____

Cell/Mobile _____ Email _____

Cell phone number in France (if applicable) _____

OR contact while you're away _____ Phone _____

Property reference # _____ Name _____

Vacation days starting _____ Ending _____

Please list all members in your party: indicate ages for those under 16.

Name	Age
1. _____	_____
2. _____	_____
3. _____	_____
4. _____	_____
5. _____	_____
6. _____	_____
7. _____	_____
8. _____	_____
9. _____	_____
10. _____	_____

Will you want to rent bed linen? ____ Yes ____ No ____ Included
If yes or included, for how many people? _____
If renting linen or if linen is included, indicate the number of beds of each type required:
____ double/queen beds ____ twin/single beds

Total rental rate: $ _____

Initial payment: $ _____

Declaration:
I declare that I am over 18 years of age and agree that this booking is made in accordance with the rental conditions which I have read. I agree to be held responsible for the balance of the rental terms due and payable in accordance with the rental conditions.

_____/_____
Signature Date

At Home in France · PO Box 643, Ashland, OR 97520 · Tel. 541-488-9467 · Fax. 541-488-9468 · Email info@athomeinfrance.com

RENTAL CONDITIONS

1 - Payment

Bookings are confirmed upon receipt of the appropriate deposit and signed booking form. At this time a booking confirmation/statement will be issued incorporating the rental fee, breakage deposit (when applicable) and the cost of any additional services requested, less the initial payment. The balance is payable to At Home in France not less than 9 weeks prior to arrival at the property. If not received by this time, the booking will be cancelled and the deposit forfeited.

2 - Cancellation

Payments received are not refundable. We strongly recommend that clients purchase Trip Cancellation insurance. A claim for refund can be filed subject to the conditions of your Trip Cancellation insurance policy. If cancellation occurs more than 10 weeks before arrival, the client will not be held liable for the balance. Should such a cancellation occur less than 9 weeks before arrival, the client will be liable for the full cost of the rental.

3 - Breakage Deposit

A refundable breakage deposit will be collected, as indicated in the property listing and the booking confirmation/statement. It is payable no less than 9 weeks before your arrival date. If there is any breakage, cleaning or outstanding bills, At Home in France reserves the right on behalf of the owners, to deduct these costs from the deposit. In the event of charges or costs in excess of the breakage deposit, the client will reimburse At Home in France accordingly.
In rare instances, the property owner and client may disagree over charges to be withheld from the breakage deposit. Should such a dispute arise, At Home in France will contact the property owner or its agent to request verification of the charges. At Home in France will make its best effort to mediate such disputes. However, since At Home in France has no way of ascertaining the condition of the property first-hand, in most cases it will accept the owner's word regarding the extent of breakage.
When the breakage deposit is paid in advance, the refundable amount will be returned 4-8 weeks after the end of your rental period, except that a portion of the breakage deposit may be retained until the telephone bill has been received. Since telephone bills are issued on a bimonthly basis in France, this may take as long as 10 weeks.
Some owners or their keyholders collect the breakage deposit upon arrival. The deposit will be returned at the end of the stay, providing there are no breakages or missing items and the property is left clean.
Cleaning - please note: At a *minimum,* dishes must be washed and put away, and all trash and bottles must be removed to the designated receptacle. Cleaning costs in France are high. Should excessive cleaning be required following your stay, it will be charged at prevailing rates.

4 - Amenities

The use of the property and amenities, where offered, including swimming pools, boats, bicycles, etc., is entirely at the user's risk. Neither At Home in France nor its associated agents can be held responsible for injury to a user or visitor and loss or damage to the user's or visitor's belongings.

5 - Belongings

Neither At Home in France nor its associated agents can be held responsible for damages or losses to clients or their belongings, regardless of the cause, during their stay at the property.

6 - Automobiles

Neither At Home in France nor its associated agents can be held responsible for loss/damage to any vehicle or its contents.

7 - Party Size

Under no circumstances may more than the maximum number of people, as stipulated on the details, occupy a property without written permission from At Home in France.

8 - Renter's Liability

Under French law, renters are responsible for the property and its contents during their stay, and liability is not limited to the amount of the breakage deposit. We are unaware of any insurance policy currently available in the U.S. covering personal liability in France. We encourage you to avoid unnecessary risks which could cause damage for which you can be held responsible.

9 - Changes/Cancellations made by us

It is very unlikely that we will have to make any changes to confirmed arrangements. However, if for any reason beyond our control we are unable to honor the property booking, we reserve the right to replace it with a similar property. If this is not possible or you do not wish to rent the suggested property, we will cancel the booking and make a full refund immediately.

10 - Complaints

At Home in France and its associated agents are committed to complete customer satisfaction. Complaints about the property must be reported to the keyholder/local agent during the stay, and the client must allow the keyholder/local agent to resolve the problem. Leaving the property will not entitle the client to a refund. Neither At Home in France nor its associated agents can accept complaints made after the client's stay.
Should the complaint not be resolved to your satisfaction during your stay, please advise At Home in France of your grievance in writing no later than one month following the end of your rental period. We will do our best to see that the matter is resolved at that time.
Every effort has been made to ensure that the contents of our web site and advertising are accurate. Properties are checked periodically and the descriptions are made in good faith. However, we cannot be held responsible for any alterations made by the owner without our knowledge. Similarly, neither At Home in France nor its associated agents will accept responsibility for the breakdown of supplies of gas, water, telephone, internet connections or electricity, nor of swimming pool filtration systems. Owners or their designated representatives will make every effort to solve problems of this nature immediately upon notification.

11 - Agency rates

At Home in France is an agent for several European rental companies as well as for owners directly. Rental rates include the agency's commission and are higher than renting directly from an owner. At Home in France provides a variety of client services which facilitate the reservation/rental process and enhance the quality of the stay in France. These services are generally not offered by individual owners.

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